



The Most Reliable Portable Printers®

A DOVER COMPANY

## The OC™ – The O'Neil Compact™ Frequently Asked Questions

### What is the OC?

The OC™ – The O'Neil Compact™ – is the world's most light weight, streamlined and ergonomic family of portable label and receipt printers.

### In what applications would the OC be most advantageous?

The OC family of printers is ideally suited for retail, mobile point-of-sale, hospitality, healthcare, and field sales and service applications....any application where a small, streamlined and attractive thermal printer would be desirable.

### Will the OC print labels and receipts?

The OC2 is primarily a printer for receipts, while the OC3 can accommodate labels, hang tags and receipts.

### What size media does the OC printer family accommodate?

The OC family prints labels and receipts to meet the widest variety of portable printing applications:

- The OC2 prints receipts on 2.25" media.
- The OC3 prints labels, hang tags, or receipts with its variable width media feature from 1" to 3.25".

### What is the warranty on the OC family of printers?

The OC comes with a two-year warranty that includes the printer case and printhead (when used with approved media grades). O'Neil is the only portable printer manufacturer in the world that offers its VARs and end-users two years of protection and added peace-of-mind.

### What are the connectivity options for the OC printer family?

The connectivity options available for OC printers include serial RS-232, Bluetooth, and an integrated wireless LAN 802.11b/g module.

### Will the OC printer work with any manufacturers' mobile terminal?

Yes, the OC family of printers will connect to any manufacturer's mobile terminal that has serial, wireless LAN and/or Bluetooth® capabilities.

### What wireless security standards are supported by the OC line of printers?

The OC printer family supports 40 bit WEP, 128 bit WEP, WPA, LEAP, EAP-FAST, plus others.



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### How does the OC fit into the O'Neil printer line?

O'Neil's microFlash™ family is designed to be ultra rugged and engineered to withstand the most punishing portable applications. It is ideal for route accounting, direct store delivery, field service, logistics, home delivery and pre-sales systems. The LP3™ is the ideal portable label printer for high-volume price markdown and labeling applications. The OC family is designed to be sleek, lightweight and ergonomic and to meet the printing requirements for retail, mobile POS, hospitality, healthcare, field mobile and transportation applications.

### What advantages does the OC printer family have over comparable printers available in the marketplace?

The OC has been designed to be the smallest, sleekest, most light weight and ergonomic family of mobile label and receipt printers available in the marketplace, making it the most desirable printer family for the widest variety of mobile applications.

### When will the OC product family be available to order?

The OC2 and OC3 with serial and Bluetooth and 802.11b/g connectivity options are available now.

### Can the OC printer family accommodate international applications?

Yes. The OC does not have the font or character limitations found in other printers. In cooperation with Bitstream fonts, any international character set can be added to the OC, which allows the OC to "speak any language".

### Battery life is a mission-critical feature in mobile printers. How does the OC meet this critical requirement?

The OC's Lithium-Ion battery offers maximum power capacity for a 10+ hour shift. It has an automatic "sleep" mode which saves power and a fast, four-hour recharging time.

### What kind of options and accessories are available for the OC family of printers?

O'Neil is known for having the industry's most extensive selection of portable printing accessories. There are many options and accessories available with the OC including:

- AC Adapter
- Battery
- Charging cradle – single
- Charging cradle – 4 or 5 bay with dual bay battery charger
- Cigarette Lighter Adapter
- Cleaning Cards/Cleaning Kit
- Data Cables for Hand-Held Devices
- DB9 F Cable (coiled)
- External Battery Charger
- Magnetic Card Reader
- Paper/Labels
- Swivel Belt Loop
- Swivel-Mount Bracket
- Swivel-Mount Shoulder Strap